

1                                   BEFORE THE  
2                                   ILLINOIS COMMERCE COMMISSION  
3  
4       IN THE MATTER OF:                                   )  
5                                   )                                   )  
6       WORLD COMMUNICATIONS SATELLITE                    )  
7       SYSTEMS, INC.,                                    )  
8                                   ) No. 01 -0477  
9       Application for authorization                    )  
10       to provide intrastate                            )  
11       telecommunications resale                        )  
12       services.   )  
13                                   Chicago, Illinois  
14                                   October 16th, 2001  
15                                   Met pursuant to notice at 1:30 p.m.

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18       BEFORE:  
19                   DEBORAH KING, Administrative Law Judge.

20  
21       APPEARANCES:  
22                   HELEIN LAW GROUP, by  
23                   MS. JANE WAGNER  
24                   8180 Greensboro Drive, Suite 700  
25                   McLean, Virginia 22102  
26                   Appearing for the Applicant;  
27  
28                   MS. KAREN BUCKLEY  
29                   527 East Capitol Avenue  
30                   Springfield, Illinois 62701  
31                   Appearing for Staff of the ICC.  
32  
33                   SULLIVAN REPORTING COMPANY, by  
34                   Steven T. Stefanik, CSR

1	I N D E X				
2	Witnesses:	Direct	Cross	Re - direct	Re- cross By Exami ner
3	CATERIN BERGERON	6			

4  
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6

7	E X H I B I T S			
8	Number	For Identification		In Evidence

9	Applicant's			
10	Nos. 1 and 2	3		9

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1 (Discussion off the record.)

2 (Whereupon, Applicant

3 Exhibit Nos. 1 and 2 were

4 marked for identification

5 as of this date.)

6 JUDGE KING: Okay. Pursuant to the authority  
7 of the Illinois Commerce Commission, I now call  
8 Docket No. 01-0477. This is the application of  
9 World Communications Satellite Systems, Inc., for a  
10 certificate of interexchange authority.

11 May I have the appearances for the  
12 record.

13 MS. WAGNER: Yes. My name is Jane Wagner. I  
14 represent World Communications Satellite Systems,  
15 Inc., and I'm calling on behalf of the Helein Law  
16 Group.

17 Would you like our address?

18 JUDGE KING: Yes, please.

19 MS. WAGNER: It's 8180 Greensboro Drive, Suite  
20 700, McLean, M-c-L-e-a-n, Virginia, 22102.

21 And on behalf of World Communications  
22 Satellite Systems, Inc., we have Ms. Caterin

1 Bergeron, and you can go ahead and give your  
2 information.

3 MS. CATERIN BERGERON: Okay. Should I spell  
4 that for you?

5 JUDGE KING: No, you don't need to.

6 MS. CATERIN BERGERON: And our address is 3730  
7 Kirby, Suite 1200, Houston, Texas 77098.

8 JUDGE KING: Staff?

9 MS. BUCKLEY: This is Karen Buckley. I am rate  
10 staff for Illinois Commerce Commission. My address  
11 is 527 East Capitol Avenue, Springfield, Illinois  
12 62701.

13 JUDGE KING: All right.

14 MS. BUCKLEY: I am the only staff present.

15 JUDGE KING: Okay.

16 All right then. Let's proceed.

17 Ms. Bergeron, if you could raise your  
18 right hand.

19 (Witness sworn.)

20 JUDGE KING: All right. Attorney Wagner, I  
21 don't know if you're intending to put on a direct  
22 or would you just prefer having your direct

1 testimony --

2 MS. WAGNER: That's fine.

3 JUDGE KING: -- in your amended application

4 admitted into the record and then tender your

5 witness for cross?

6 MS. WAGNER: That's -- that's fine. There are

7 just a couple amendments that we wanted to make,

8 some telephone number changes and some additional

9 dates that certification has been approved.

10 JUDGE KING: All right.

11 MS. WAGNER: We just wanted to go through that.

12 And if we'll do that, then we'll be ready for

13 cross.

14 JUDGE KING: Okay.

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1 CATERIN BERGERON,  
2 called as a witness herein, having been first duly  
3 sworn, was examined and testified as follows:

4 DIRECT EXAMINATION

5 BY

6 MS. WAGNER:

7 Q. Okay. Ms. Bergeron, you're familiar with  
8 the document entitled the Amended Application for  
9 certificate of interexchange authority to operate  
10 as a reseller of telecommunications?

11 A. Yes.

12 Q. Are there any changes you wish to make to  
13 the answers provided in this document --

14 A. Yes.

15 Q. -- or --

16 A. Yes.

17 Q. Could you explain to me?

18 A. I'd like to amend the company's response to  
19 Question No. 5-B and 5-C located at Exhibit 1.

20 The person handling consumer issues and  
21 customer complaints resolution is now Mr. Oscar  
22 Dealba, and the toll-free number is (866) 216-9082.

1                   Also, in response to Question No. 8, I'd  
2 like to add Arkansas and Vermont to the states  
3 where World Communications has been certified.

4                   And I also want to amend the response to  
5 Question No. 16 and state that the company's  
6 toll-free number is (866) 216-9082.

7                   And I'd like to change the telephone  
8 number provided in response to Question No. 18 and  
9 state that a customer should contact the company's  
10 toll-free number at the same number, which is (816)  
11 216-9082.

12       Q.    Okay.  And are you also familiar with the  
13 document entitled Direct Testimony of Caterin  
14 Bergeron?

15       A.    Yes.

16       Q.    And are there any amendments or changes  
17 you'd like to make to this document?

18       A.    Yes.

19       Q.    And could you please tell us what those  
20 changes are.

21       A.    The toll-free customer service number  
22 should be (866) 216-9082.

1 Q. And, similarly, is there any other  
2 amendments?

3 A. Well, I need to amend the answer to  
4 Question No. 15 --

5 Q. Okay.

6 A. -- about Mr. Oscar Dealba, and that he's  
7 going to be the contact person and that the  
8 toll-free number should change to that same number,  
9 (866) 216-9082.

10 Q. And should that telephone number also be  
11 changed to number -- in Question No. 18?

12 A. Yes, also, the same number.

13 Q. And are there any other amendments you'd  
14 like to make?

15 A. No. That's it.

16 MS. WAGNER: Okay. Then I would ask that the  
17 exhibits previously marked as Exhibit No. 1 and two  
18 be admitted into the record.

19 JUDGE KING: Is there any objection?

20 MS. BUCKLEY: No.

21 JUDGE KING: Hearing no objection, let the  
22 record reflect that Applicant's Exhibit 1 and



1 Applicant's Exhibit 2 are hereby admitted into the  
2 record with the following corrections.

3 (Whereupon, Applicant's  
4 Exhibit Nos. 1 and 2 were  
5 admitted into evidence as  
6 of this date.)

7 JUDGE KING: So noted.

8 MS. WAGNER: Thank you.

9 JUDGE KING: All right. And you're tendering  
10 the witness over for cross?

11 MS. WAGNER: Yes, ma'am.

12 JUDGE KING: All right.

13 CROSS-EXAMINATION

14 BY

15 MS. BUCKLEY:

16 Q. This is staff, Karen Buckley.

17 You are going to keep your records and  
18 books at your Houston office?

19 A. Yes, ma'am.

20 Q. Okay. That's the same address? That's  
21 3730 Kirby?

22 A. Kirby, Suite 1200.

1 Q. Okay. You have mentioned that the new  
2 customer service director, his name is Oscar?

3 A. Uh-huh. Dealba.

4 Q. Could you spell that for me?

5 A. Yes, ma'am. It's D-e-a-l-b-a.

6 MS. BUCKLEY: Okay. Your Honor, Ms. Barbara  
7 (sic) has reviewed this application and she had no  
8 questions for cross-examination.

9 JUDGE KING: Hm-hmm.

10 MS. BUCKLEY: So I basically don't have any  
11 questions either.

12 JUDGE KING: All right.

13 MS. BUCKLEY: So -- everything looks fine to  
14 me.

15 JUDGE KING: All right. Let me just check one  
16 thing in the application.

17 It appears that you have received now  
18 your certificate to do business in Illinois. So  
19 you have provided that in your amended application.

20 THE WITNESS: Yes.

21 JUDGE KING: And is it still true then that  
22 you're -- I have in my notes that you're a Virginia

1 corporation, but your principal office is located  
2 in Texas?

3 MS. CATERIN BERGERON: Yes, ma'am.

4 JUDGE KING: Okay.

5 Okay. Well, I have no further  
6 questions.

7 If Staff is satisfied with the  
8 application, I will be, too.

9 Actually, what I would ask is that since  
10 there were a number of corrections that actually  
11 were made to the amended application --

12 MS. WAGNER: Hm-hmm.

13 JUDGE KING: -- I would ask if you could go  
14 ahead and have someone to electronically file --

15 MS. WAGNER: Sure.

16 JUDGE KING: -- the amended application and the  
17 direct testimony of Caterin Bergeron with the  
18 changes --

19 MS. WAGNER: No problem.

20 JUDGE KING: -- that you seek, so that there  
21 will be a clean copy.

22 And I will forward this on to the

1 clerk's office and so indicate that there will be  
2 changes forthcoming on the electronic filing  
3 system.

4               So with nothing further on my part and  
5 nothing further from Staff, I am going to bring  
6 this matter to a close, ask that the record be  
7 marked heard and taken, and thank everyone for  
8 their participation.

9               I'll get this on the next possible  
10 agenda which, I believe, is November 7th.

11       MS. WAGNER:   Great.

12       MS. CATERIN BERGERON:   Thank you very much.

13       JUDGE KING:   Thank you.

14               HEARD AND TAKEN. . . .

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CERTIFICATE OF REPORTER

STATE OF ILLINOIS )  
 )  
COUNTY OF DU PAGE )  
  
CASE NO. 01-0477

TITLE: WORLD COMMUNICATIONS

I, Steven Stefanik do hereby certify that I am  
a court reporter contracted by SULLIVAN REPORTING  
COMPANY, of Chicago, Illinois; that I reported in  
shorthand the evidence taken and the proceedings  
had in the hearing on the above-entitled case on  
the 16th day of October A.D. 2001; that the  
foregoing 12 pages are a true and correct  
transcript of my shorthand notes so taken as  
aforesaid, and contains all the proceedings  
directed by the Commission or other person  
authorized by it to conduct the said hearing to be  
stenographically reported.

Dated at Chicago, Illinois, this 31st  
day of October A.D. 2001.

REPORTER